

QUALITY POLICY

Objectives:

We once again confirm our intention to operate in accordance with a regime of Certification of the Company Quality Assurance System, thus adapting the system itself to the new version of the reference standard. The intention is to integrate the new *risk-based* approach imposed by the latest revision of the standard in the Documentation System. The mainstays of the previous Policies, as they are repeated below, shall continue to apply:

- Ensure that the customer's requirements are defined and satisfied, with the objective of increasing customer satisfaction; constantly process market reports in order to best define Customer expectations, prevent errors and eliminate organisational inefficiencies
- Guarantee continuous improvement of the efficacy of the quality management system and monitor a series of indicators with regard to the efficacy and efficiency of corporate processes, in order to improve them;
- Define the organisation of the Quality Management System, establishing the activities, tasks, hierarchical and operational lines and the main responsibilities of each company function;
- Check that the Company Quality Assurance Policy is properly understood and implemented at all levels;
- Encourage the professional growth of the company's employees and implement any measure necessary to constantly improve the guarantees regarding employee health and safety, respect for the environment and personal data processing.
- Develop a relationship of collaboration with Chinese suppliers in order to acquire, control and resell a range of products that, were they to be produced by OMET in Italy, would not be competitive on the market.

These objectives will be pursued using the same methods that have been developed in past years. Seeing as our priority is, in the broadest sense, to increase the level of Corporate Quality, we must also monitor the processes at the Chinese office, the inefficiencies of which are of interest to the Italian office, since the production process is shared between the two offices.

The Quality System Manager (Alessandro Colombo) is granted the authority and responsibility to:

- Define, with his associates, all the documents included in the Documentation System (manual, quality-related procedures and operational instructions).
- Check that the provisions of the quality management system documentation are properly implemented, by carrying out inspections on the functions concerned.

The managers of offices and departments at all levels must implement the Quality Management System and encourage their associates to observe it.

Each associate must implement the provisions of the quality system documents (manual, procedures, operational instructions, forms) that concern his/her tasks.